



Cyber Security

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Qlic IT has a variety of managed cyber security packages that can be tailored to suit your charity's needs.

Having these strong protection services in place is the best way to protect your charity against cyber threats.

With knowledge ranging from endpoint protection and office-based firewalls through to keeping your remote workers secure, our team can help your charity ensure your data and systems remain protected at all times.



Our Approach to Cyber Security

Why Choose Qlic?

At Qlic IT, we've earned the confidence of our clients by consistently delivering reliable and effective security solutions. Our understanding of the unique challenges faced by charities includes a keen awareness of their specific security needs. We provide bespoke services that not only meet these needs but also prioritise the protection of sensitive data and systems.

Our Security Measures

We prioritise the safety of your data with robust security measures. From advanced firewalls to regular security audits, we ensure that your data is protected against cyber threats. Our proactive approach to security not only safeguards your data but also ensures that your operations comply with the latest privacy regulations.

Our Commitment to Quality

We are proud to be ISO compliant, an international standard for information security and management systems. This compliance is a part of our ongoing effort to provide the highest quality of service and to continually improve our processes and offerings.

Our Certified Expertise

Our team at Qlic IT holds various recognised cyber security certifications, including Cyber Essentials and ISO 9001 and 27001. This enables us to offer cutting-edge solutions and up-to-date strategies to protect your organisation from evolving cyber threats.



Our Approach to Cyber Security

Our Proactive Approach to Cyber Security

We adopt a proactive stance towards safeguarding your digital assets. By continuously monitoring and anticipating potential cyber threats, we ensure your organisation's safety. Our approach includes regular security audits and recommendations.

Global Cyber Security Partnerships

We leverage global cyber security partnerships to bring world-class expertise and resources to your doorstep. Collaborating with international companies like Microsoft, Datto and Sophos, we integrate their advanced knowledge and tools into our services.

Emerging Security Technologies

Staying ahead of the curve in cyber security is a key focus at Qlic IT. We constantly explore and integrate emerging security technologies into our services. Our commitment to adopting the latest technologies means your organisation is always equip to defend against cyber threats.

Personalised Recommendations For Your Charity

Your dedicated account manager plays a pivotal role in bolstering your cyber security posture. They provide recommendations tailored to your organisation's needs and vulnerabilities. By understanding your unique challenges and goals, they can recommend targeted security measures.

Incident Response Team

In the event of a suspected cyber threat, we are always ready to respond with our 24/7 service desk. Our experts are ready to take immediate action to identify, contain and mitigate any security breach's impact. Our dedicated professionals work diligently to not only resolve the immediate issue but also to conduct post-incident analyses to prevent future occurrences.



Cyber Essentials Plus

As a Cyber Essentials Plus certified organisation, we're very familiar with the process of accreditation. We've supported many organisations through the process and implemented necessary changes so they can achieve their own certifications.

In today's growing technological world, cyber security is more important than ever. So, we are proud to ensure that all new projects meet Cyber Essentials requirements. This means your charity can rest easy knowing only the best security measures are in place.

We can offer your organisation a Cyber Essentials certification process. Assessing your current infrastructure against the requirements for Cyber Essentials and implementing remediations to bring your organisation in-line with the Government standards.





Reviewing Your Cyber Security

When reviewing an organisation's Cyber Security posture, we divide this into 3 key areas:



Infrastructure Security



Device Security



User Security

Infrastructure Security

IT infrastructure security refers to the configuration & protection of an organisation's underlying technology systems, networks, and resources from potential threats, vulnerabilities, and unauthorised access.

- ✓ Infrastructure/Device Management
- ✓ Firewall Licensed & Vendor Supported
- ✓ Remote Access Configured Securely
- ✓ Microsoft 365/Google Workspace Security Policies



User Security

User security encompasses the implementation of measures and practices to protect users and their digital assets from various security risks and threats.

- ✓ Password Complexity/ Management
- ✓ Advanced Email Anti-Virus & Spam Protection
- ✓ Multi-Factor Authentication
- ✓ Phishing Training & Simulation



Device Security

Device security is essential in today's interconnected world, as it encompasses the measures and protocols implemented to protect devices from unauthorised access, data breaches, and malicious attacks.

- ✓ Anti-Virus, Malware & Ransomware Protection
- ✓ Internet Content Filtering
- ✓ Device Encryption
- ✓ Managed Detection & Response





Why Choose Qlic

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- We're certified in Cyber Essentials Plus and ISO 9001 and 27001, our experts deliver cutting-edge solutions to tackle evolving threats.
- Proudly ISO-compliant, we provide top-tier service and continuously enhance our processes.
- Qlic IT account managers will strengthen your cyber security with tailored recommendations, addressing your unique challenges and needs for a bulletproof strategy.

Our Preferred Vendor's

We rigorously select only the best-in-class vendors to ensure they offer exemplary, cost-effective solutions tailored to the non-profit sector. Our streamlined process includes extensive market analysis using industry insights, reviews, and client feedback to identify potential vendors. Shortlisted solutions then undergo thorough testing in real-world scenarios to evaluate performance, reliability, and usability.

Sophos - Dedicated Security Mastery

Sophos focuses exclusively on security, dedicating all resources to advancing security technologies. This expertise places them at the forefront of innovation, offering robust solutions tailored to evolving threats in the non-profit sector. Their commitment and sector knowledge ensure our clients are protected by top specialists.

Datto - Unparalleled Value in SaaS Backup

Datto's unique per-user pricing with unlimited storage provides exceptional value. This cost-effective model allows non-profits to scale without escalating backup costs, making it ideal for budget-conscious organisations.

ProofPoint - Email Intelligence and Training Excellence

ProofPoint's global email processing and extensive phishing simulation templates offer unparalleled insights into emerging threats. Their realistic simulations and effective training modules enhance our clients' cyber security posture significantly.

DNSFilter - Efficient Web Security and Filtering

DNSFilter's AI-driven web security ensures real-time threat detection and a safe browsing environment. Their user-friendly platform and cost-effective pricing provide robust protection without complexity, aligning with our commitment to accessible security solutions.



Who We Are

From Humble Beginnings to Thought Leaders

Starting as Premier Choice in 2002, we have evolved to become one of the top UK Managed Service Providers for not-for-profits in the UK.

Delivering Services Beyond IT Support

With a deep understanding of the Third Sector's unique challenges, Qlic IT offers custom IT solutions, training, and webinars, all designed to empower your users.

A Trusted IT Partner for Charities

Focused on 'know-who' rather than just 'know-how', Qlic IT lets charities focus on their core missions, handling all their IT needs with continuous innovation and first-class support.



We Know Our Stuff

Founded in
2002

Working with
over **350**
not-for-profit
organisations

Supporting
over
5,000
end users

Our team have
fundraised over
£20k for
charity since
2018

80+ NPS
Score for
employee
satisfaction

Top 3
Microsoft
Partner for not-
for-profits in
the UK



What We Do



IT Support

Telephone-centric IT Support

Bespoke support for not-for-profits

Best practice based on industry experience



Cloud Solutions

Solutions designed for not-for-profits

Cloud first approach

Utilising not-for-profit discounts

Cyber Security

Cost effective cyber security strategies

Cyber Essentials compliant by design

Expert not-for-profit data governance



Website Design

Empowering CMS solutions

Charity focused design and development

Proven industry experience



Testimonials

“We needed Cyber Essentials Plus certification and had a specific deadline due to a contract. Our account manager at Qlic was extremely helpful, he worked with us and with everyone involved to get the assessment booked in very quickly. For the certification they guided us through the process, and we passed Cyber Essentials and Cyber Essentials Plus very quickly, and with no issues.”

Peaceful Change

“Overall the migration went well and we are pleased to be using Microsoft. We feel more reassured that we have improved our security! The team has been very responsive, supportive and patient.”

Age UK Westminster

“Great speedy service sorting a suspected mailbox unauthorised access. All actions completed in one day with great customer service”

Sickle Cell Society



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