



# Cyber Security

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Qlic IT has a variety of managed cyber security packages that can be tailored to suit your charity's needs.

Having these strong protection services in place is the best way to protect your charity against cyber threats.

With knowledge ranging from endpoint protection and office-based firewalls through to keeping your remote workers secure, our team can help your charity ensure your data and systems remain protected at all times.





# Our Approach to Cyber Security

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## Why Choose Qlic?

At Qlic IT, we've earned the confidence of our clients by consistently delivering reliable and effective security solutions. Our understanding of the unique challenges faced by charities includes a keen awareness of their specific security needs. We provide bespoke services that not only meet these needs but also prioritise the protection of sensitive data and systems.

## Our Security Measures

We prioritise the safety of your data with robust security measures. From advanced firewalls to regular security audits, we ensure that your data is protected against cyber threats. Our proactive approach to security not only safeguards your data but also ensures that your operations comply with the latest privacy regulations.

## Our Commitment to Quality

We are proud to be ISO compliant, an international standard for information security and management systems. This compliance is a part of our ongoing effort to provide the highest quality of service and to continually improve our processes and offerings.

## Our Certified Expertise

Our team at Qlic IT holds various recognised cyber security certifications, including Cyber Essentials Plus, ISO 9001 and 27001. This enables us to offer cutting-edge solutions and up-to-date strategies to protect your organisation from evolving cyber threats.



# Our Approach to Cyber Security

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## Our Proactive Approach to Cyber Security

We adopt a proactive stance towards safeguarding your digital assets. By continuously monitoring and anticipating potential cyber threats, we ensure your organisation's safety. Our approach includes regular security audits and recommendations.

## Global Cyber Security Partnerships

We leverage global cyber security partnerships to bring world-class expertise and resources to your doorstep. Collaborating with international companies like Microsoft, Datto and Sophos, we integrate their advanced knowledge and tools into our services.

## Emerging Security Technologies

Staying ahead of the curve in cyber security is a key focus at Qlic IT. We constantly explore and integrate emerging security technologies into our services. Our commitment to adopting the latest technologies means your organisation is always equip to defend against cyber threats.

## Personalised Recommendations For Your Charity

Your dedicated account manager plays a pivotal role in bolstering your cyber security posture. They provide recommendations tailored to your organisation's needs and vulnerabilities. By understanding your unique challenges and goals, they can recommend targeted security measures.

## Incident Response Team

In the event of a suspected cyber threat, we are always ready to respond with our 24/7 service desk. Our experts are ready to take immediate action to identify, contain and mitigate any security breach's impact. Our professionals work diligently to resolve the immediate issue and conduct post-incident analyses.



# Cyber Essentials Plus

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As a Cyber Essentials Plus certified organisation, we're very familiar with the process of accreditation. We've supported many organisations through the process and implemented necessary changes so they can achieve their own certifications.



In today's growing technological world, cyber security is more important than ever. So, we are proud to ensure that all new projects meet Cyber Essentials requirements. This means your charity can rest easy knowing only the best security measures are in place.

We can offer your organisation a Cyber Essentials certification process. Assessing your current infrastructure against the requirements for Cyber Essentials and implementing remediations to bring your organisation in-line with the Government standards.



# Reviewing Your Cyber Security

When reviewing an organisation's Cyber Security posture, we divide this into 3 key areas:



Infrastructure Security



Device Security



User Security



# Infrastructure Security

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IT infrastructure security refers to the configuration & protection of an organisation's underlying technology systems, networks, and resources from potential threats, vulnerabilities, and unauthorised access.



- ⚙️ Centralised Infrastructure & Device Management
- ⚙️ Network Perimeter Firewalls
- ⚙️ Secure Remote Access to Files / Folders & Line of Business Applications
- ⚙️ Microsoft 365 & Google Workspace Security Policies



# User Security

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User security encompasses the implementation of measures and practices to protect users and their digital assets from various security risks and threats.

-  Password Complexity, Management & Monitoring
-  Advanced Email Anti-Virus, Spam & Phishing Protection
-  Multi-Factor Authentication
-  Phishing Training & Simulation





# Device Security

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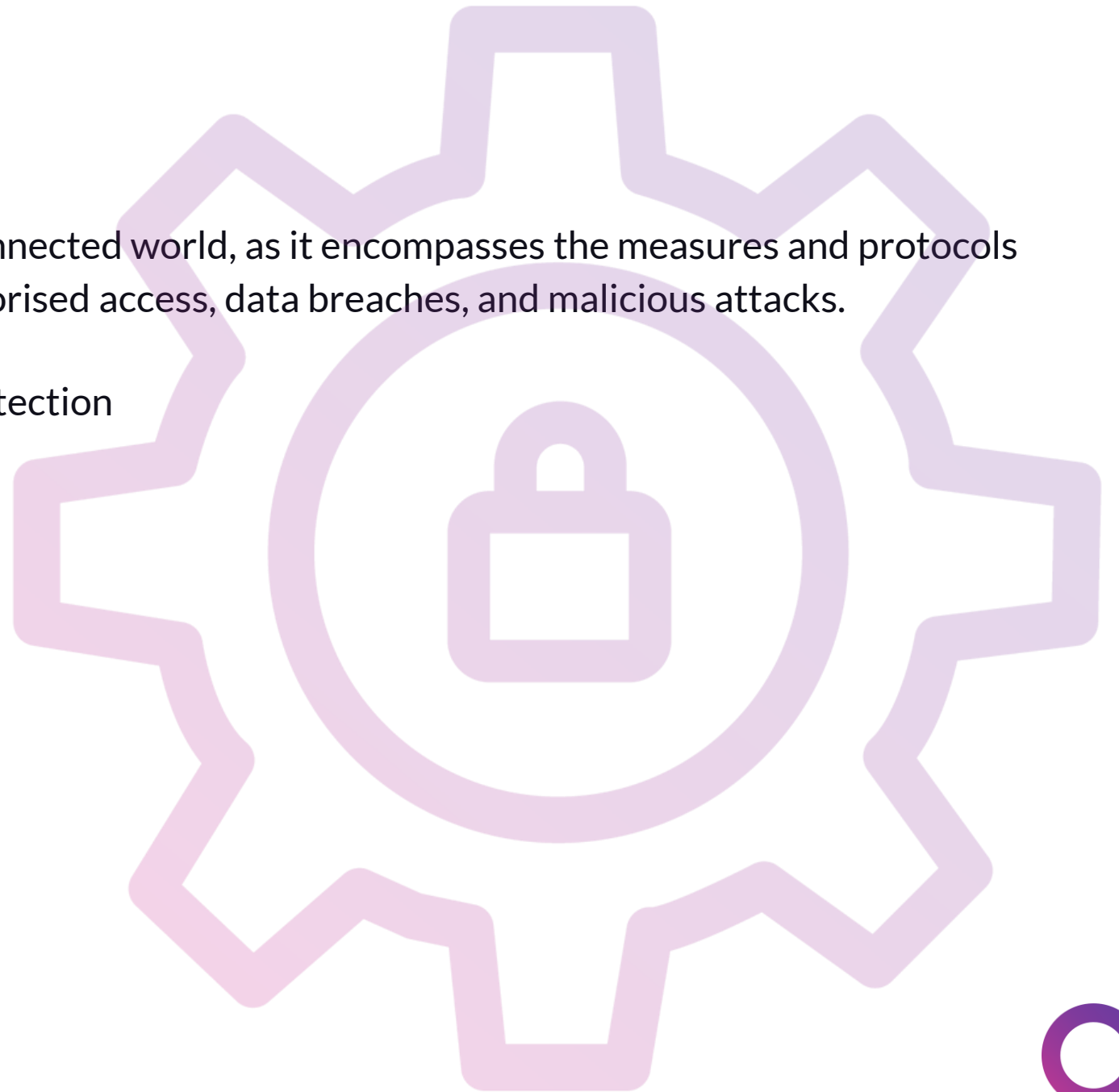
Device security is essential in today's interconnected world, as it encompasses the measures and protocols implemented to protect devices from unauthorised access, data breaches, and malicious attacks.

 Anti-Virus, Malware & Ransomware Protection

 Internet Content Filtering

 Device Encryption & Key Management

 Managed Detection & Response



# Why Choose Qlic

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- ✓ We're certified in Cyber Essentials Plus and ISO 9001 and 27001.
- ✓ Proudly ISO-compliant, we provide top-tier service and continuously enhance our processes.
- ✓ Qlic IT will strengthen your cyber security with tailored recommendations, addressing your unique challenges and needs for a bulletproof strategy.



# Our Preferred Vendor's



SOPHOS

Sophos - Dedicated Security Mastery

Sophos focuses exclusively on security, dedicating all resources to advancing security technologies. This expertise places them at the forefront of innovation, offering robust solutions tailored to evolving threats in the non-profit sector.



datto

Datto - Unparalleled Value in SaaS Backup

Datto's unique per-user pricing with unlimited storage provides exceptional value. This cost-effective model allows non-profits to scale without escalating backup costs, making it ideal for budget-conscious organisations.



proofpoint.

ProofPoint - Email Intelligence and Training Excellence

ProofPoint's global email processing and extensive phishing simulation templates offer unparalleled insights into emerging threats. Their realistic simulations and effective training modules enhance our clients' cyber security posture significantly.



DNS  
Filter

DNSFilter - Efficient Web Security and Filtering

DNSFilter's web security ensures real-time threat detection and a safe browsing environment. Their user-friendly platform and cost-effective pricing provide robust protection without complexity, aligning with our commitment to accessible security solutions.



# Who We Are

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Founders Adam and Nick merged their extensive experience in technology sectors to craft bespoke, budget-friendly tech solutions specifically for charities.

The shift to Qlic IT for Charities solidified their dedication to empowering not-for-profits, boasting a team of 40 experts and serving over 350 clients by 2024.

From humble beginnings to sector leaders

Starting as Premier Choice in 2002, Qlic IT for Charities evolved from a small web design firm to a top UK Managed Service Provider for not-for-profits.

Dynamic duo leading from the front

Beyond IT support – a not-for-profits specialist

With a deep understanding of the not-for-profits sector's unique challenges, Qlic IT offers custom IT solutions, training, and webinars, all designed to streamline digital operations for charities.

Rebranding with purpose in 2021

A trusted IT partner for charities

Focused on 'know-who' rather than just 'know-how', Qlic IT lets charities focus on their core missions, handling all their IT needs with continuous innovation and top-notch support.





# We Know Our Stuff

Founded in  
**2002**

Working with  
**350+**  
not-for-profit  
organisations

Supporting over  
**5,000**  
end users

**80+NPS**

Score for employee  
satisfaction

**Top 3**

Microsoft providers  
for not-for-profits  
in the UK

Fundraised over  
**£20k**

for charity  
since 2018



# What We Do

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## IT Support

- Telephone-centric IT Support
- Bespoke support for not-for-profits
- Best practice based on industry experience



## Cyber Security

- Cost effective cyber security strategies
- Cyber Essentials compliant by design
- Expert not-for-profit data governance



## Cloud Solutions

- Solutions designed for not-for-profits
- Cloud first approach
- Utilising not-for-profit discounts



## Website Design

- Empowering CMS solutions
- Charity focused design and development
- Proven industry experience



# Testimonials

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*“We needed Cyber Essentials Plus certification and had a specific deadline due to a contract. Our account manager at Qlic was extremely helpful, he worked with us and with everyone involved to get the assessment booked in very quickly. For the certification they guided us through the process, and we passed Cyber Essentials and Cyber Essentials Plus very quickly, and with no issues.”*

**Peaceful Change**

*“Overall, the migration went well, and we are pleased to be using Microsoft. We feel more reassured that we have improved our security! The team has been very responsive, supportive and patient.”*

**Age UK Westminster**

*“Great speedy service sorting a suspected mailbox unauthorised access. All actions completed in one day with great customer service”*

**Sickle Cell Society**



# Qlic IT

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