



Microsoft 365

Our Approach to Microsoft 365

At Qlic NFP, we specialise in transforming organisations with the power of Microsoft 365. Our dedicated team of experts is committed to delivering tailored solutions that enhance productivity, collaboration, and security for your charity. With our deep understanding of Microsoft 365 tools, including SharePoint, OneDrive, and Intune, we ensure a seamless deployment and management experience that meets your unique needs.



Top 3 Microsoft 365 Providers

Our team has extensive experience in deploying and managing Microsoft 365 environments for NFP's. We stay ahead of the curve with the latest updates and best practices, ensuring your organisation leverages the full potential of Microsoft 365.



Tailored Solutions

We understand that every not-for-profit is unique. Our approach begins with a comprehensive assessment of your needs and objectives. We then design a customised Microsoft 365 deployment plan that aligns with your mission, helping you achieve your goals efficiently and effectively.



Seamless Deployment

Deploying Microsoft 365 can be complex, but with Qlic, you can be confident in a smooth transition. We handle every aspect of the deployment process, from planning and configuration to migration and training. We ensure minimal disruption while maximising the benefits of Microsoft 365.



SharePoint Online

Effective data management is vital for the success of your charity. That's why we recommend Microsoft SharePoint, a powerful tool within the Microsoft 365 suite, designed to streamline the way your team collaborates and manages shared data. SharePoint offers a centralised platform where your organisation can store, organise, and share documents, making it easier for your team to access the information they need, when they need it.

What is SharePoint?

SharePoint's robust features include document libraries, version control, and customisable permissions, ensuring that your data is not only easily accessible but also securely managed. Whether you're coordinating on a project, managing internal documentation, or sharing resources with external partners, SharePoint provides the tools to keep your data organised and secure. With automated workflows and integration with other Microsoft 365 applications, SharePoint enhances efficiency and reduces administrative overhead.

Tailoring SharePoint To Your Organisation

Our team at Qlic NFP excels in tailoring SharePoint to meet your organisation's specific needs. We start with a comprehensive assessment of your current data management practices and identify opportunities for improvement. From there, we design and implement a SharePoint solution that aligns with your workflows and organisational structure. We also provide training and ongoing support to ensure your team can effectively utilise SharePoint's capabilities.

Partnering with Qlic

Your not-for-profit can leverage the full potential of SharePoint to improve collaboration, enhance data security, and boost overall productivity. Let us help you transform your data management practices, enabling your team to focus on what matters most – achieving your mission and making a greater impact.



Microsoft Intune

We recognise the critical importance of securing and managing user devices in today's digital landscape. That's why we highly recommend Microsoft Intune for comprehensive device management.

Intune empowers NFP's to maintain control over their devices and data, ensuring that sensitive information remains protected while enhancing productivity and flexibility. With Intune, you can manage everything centrally, including your mobile devices, laptops, and even applications.

Our approach to implementing Intune is tailored to your organisation's unique needs. We handle everything from initial setup and configuration to ongoing management and support, ensuring that your devices are always secure and compliant with the latest regulations, including Cyber Essentials.

By partnering with Qlic NFP, your charity can leverage the full capabilities of Microsoft Intune, providing your team with the tools they need to work efficiently and securely, whether they are in the office or working remotely.





Microsoft Entra ID

Managing user access and authentication is crucial for the security of your organisation. That's why we recommend Microsoft Entra ID, a comprehensive identity and access management solution designed to streamline user login and enhance security. Entra ID offers robust features such as single sign-on (SSO), multi-factor authentication (MFA), and conditional access policies, ensuring that only authorized users can access your resources while providing a seamless login experience.

Our team will work with you to implement Entra ID tailored to your specific needs. We handle everything from initial setup and configuration to ongoing management and support, ensuring that your organisation benefits from enhanced security and simplified access management.

With Microsoft Entra ID, your charity can protect sensitive information, reduce the risk of unauthorized access, and enable your team to work securely from any location, providing peace of mind and operational efficiency.

Microsoft Teams

Qlic NFP recommends Microsoft Teams as the ultimate collaboration tool for your organisation.

Microsoft Teams provides a centralised platform where your team can communicate, share files, and work together seamlessly, regardless of their location. With features such as chat, video conferencing, and integrated apps, Teams makes it easy to collaborate in real time, enhancing productivity and ensuring that everyone stays connected.

Our experts at Qlic tailor Microsoft Teams to fit your organisation's specific needs. We handle everything from initial setup and configuration to user training and ongoing support, ensuring your team can fully utilise Teams' capabilities. By integrating Microsoft Teams into your daily operations, your organisation can streamline communication, foster a collaborative culture, and achieve your goals more efficiently.

Let Qlic help you unlock the full potential of Microsoft Teams and transform the way your team works together.



Microsoft 365 Productivity Tools



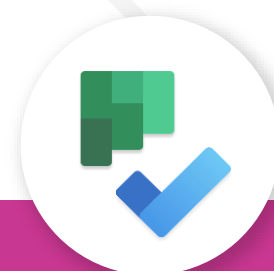
Microsoft Bookings

Microsoft Bookings simplifies scheduling and managing appointments for businesses. It offers a customisable booking page, automatic confirmations, and reminders.



Microsoft Shifts

Microsoft Shifts streamlines workforce management by allowing staff to view schedules, swap shifts, and request time off through an intuitive app.



Planner & To Do

Planner provides team collaboration with visual task boards, while To Do offers personal task tracking and integration with other Microsoft 365 apps.



Microsoft Forms

Forms enables easy creation of surveys, quizzes, and polls. It collects responses in real-time, offering data analysis through integration with Microsoft 365.



Microsoft Copilot

Microsoft Copilot is an AI-powered tool integrated into Microsoft 365 applications, such as Word, Excel, and Teams. It assists users by automating repetitive tasks, generating content, providing insights, and enhancing productivity through natural language processing. Copilot leverages the power of large language models and user data to offer contextual suggestions and streamline workflows, making it easier for users to accomplish complex tasks efficiently.



AI boosts workplace productivity by automating routine tasks and enabling rapid data analysis. It enhances decision-making, personalises employee experiences, and aids in predictive maintenance, while also reducing errors and fostering continuous learning.

- ✓ Leaders twice as likely to say AI boosts productivity over layoffs
- ✓ 64% of employees lack time and energy to do their job
- ✓ 70% of employees willing to delegate work to AI

[Watch our Microsoft Copilot demo here](#)



Upskilling Your Staff in Microsoft 365

We believe in empowering our clients through education. That's why we direct you to an array of relevant training. Additionally, we host a series of free webinars that cover a broad range of topics, from basic introductions to in-depth technical guides.

Our commitment to keeping clients informed doesn't stop there; we regularly publish newsletters and security bulletins to keep everyone up-to-date on the latest trends, threats, and best practices. We also have a library of 'how to videos' which provides a wealth of knowledge and step-by-step guidance that users can access anytime.

- ✓ Training during and after project implementation
- ✓ Directed to training resources i.e. training platform
- ✓ Free online webinars with access to recordings
- ✓ Regular newsletters and monthly bulletin on security updates
- ✓ Informative 'how to video' guides



Beacon Family Services Case Study

Migration to Microsoft 365 SharePoint Online: We transitioned Beacon Family Services from a fragmented file-sharing system to a unified and collaborative environment in Microsoft 365 SharePoint Online. Our IT support at Qlic ensured that any issues were promptly addressed, minimising disruptions.

Migration to Microsoft 365 Exchange Online: We migrated Beacon Family Services email system from an outdated IMAP solution to Microsoft 365 Exchange Online, enhancing email communication reliability, security, and scalability, with continuous IT support for email-related matters.

Enrolment in Microsoft Intune: We enrolled all Beacon Family Services' staff devices in Microsoft Intune for centralised device management, ensuring consistent security policies, software updates, and remote troubleshooting capabilities, all backed by our ongoing IT support services.

The streamlined Microsoft 365 environment improved collaboration and efficiency, enabled by our continuous IT support, allowing Beacon Family Services staff to focus more on their core mission of supporting families in need.

"We're really happy with our onboarding experience. Everyone at Qlic is so personable and no problem is too big. They always take the time to talk to our staff and make them feel at ease!"

Charlotte Jenkins - Beacon Family Services



Age UK Bromley & Greenwich Case Study

Following our initial survey and audit of the organisations offices and devices, we presented a Best Practice Analysis report to Age UK Bromley & Greenwich which entailed a full and detailed migration plan to move to Microsoft 365 along with a hardware refresh project to replace the incompatible thin clients and outdated end user devices.

Working collaboratively with key staff from AUBG, our Solutions Delivery team built new Communication Sites within Microsoft 365 SharePoint to store the organisations shared data, with specific security groups and access-based enumeration to ensure staff could only see the areas they were granted permission to access.

Age UK Bromley & Greenwich were very happy with the completed project and couldn't wait to start using their new and improved system. Since its introduction, the organisation has gone from strength to strength and is fully embracing a hybrid working environment with the help of Microsoft 365.

"Just wanted to say a really big thank you to Sam and Ollie as well as all of you for the support. We had a few curve balls in the office today such as my laptop deciding it had had enough but they both handled everything brilliantly and got everything working, and all whilst upgrading the equipment efficiently. Ollie has also been great at answering my questions over the last two office visits as well as all of you making the issues that have come up disappear quickly! It's so refreshing to be able to rely on our IT provider and I am excited to see the outcome of everyone's hard work. Thank you again!"

Louise Donovan - Office Manager & HR Lead



Who We Are

Founders Adam and Nick merged their extensive experience in technology sectors to craft bespoke, budget-friendly tech solutions specifically for charities.

The shift to Qlic IT for Charities solidified their dedication to empowering not-for-profits, boasting a team of 40 experts and serving over 350 clients by 2024.

From humble beginnings to sector leaders

Starting as Premier Choice in 2002, Qlic IT for Charities evolved from a small web design firm to a top UK Managed Service Provider for not-for-profits.

Dynamic duo leading from the front

Beyond IT support – a not-for-profits specialist

With a deep understanding of the not-for-profits sector's unique challenges, Qlic IT offers custom IT solutions, training, and webinars, all designed to streamline digital operations for charities.

Rebranding with purpose in 2021

A trusted IT partner for charities

Focused on 'know-who' rather than just 'know-how', Qlic IT lets charities focus on their core missions, handling all their IT needs with continuous innovation and top-notch support.



We Know Our Stuff

Founded in
2002

Working with
350+
not-for-profit
organisations

Supporting over
5,000
end users

80+NPS

Score for employee
satisfaction

Top 3

Microsoft providers
for not-for-profits
in the UK

Fundraised over
£20k

for charity
since 2018



What We Do



IT Support

- Telephone-centric IT Support
- Bespoke support for not-for-profits
- Best practice based on industry experience



Cyber Security

- Cost effective cyber security strategies
- Cyber Essentials compliant by design
- Expert not-for-profit data governance



Cloud Solutions

- Solutions designed for not-for-profits
- Cloud first approach
- Utilising not-for-profit discounts



Website Design

- Empowering CMS solutions
- Charity focused design and development
- Proven industry experience



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